# Bank of America Merrill Lynch <br> Consumer \& Retail Technology Conference 

## March 2019

## Forward Looking Statements and Safe Harbor Treatment

This Presentation and any commentary provided by the Company's management in connection herewith are qualified in their entirety by the provisions set forth below.

All statements made in this Presentation and in any commentary provided by the Company's management in connection herewith other than statements of historical fact are "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, and are provided under the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, as amended.

A reader or listener should not place undue reliance on forward-looking statements, all of which involve known and unknown risks and uncertainties and other important factors that could cause the Company's actual results, performance or achievements, or those of the industries and markets in which the Company participates, to differ materially from the Company's expectations of future results, performance or achievements expressed or implied by these forward-looking statements.

The Company's past results of operations do not necessarily indicate its future results, and the Company's future results may differ materially from the Company's past results and from the expectations and plans of the Company expressed in this Presentation and management's commentary due to various risks and uncertainties, including the risk factors discussed in the "Risk Factors" section of the Company's Annual Report on Form 10-K for the fiscal year 2018 filed on September 28, 2018, and other risk factors detailed from time to time in the Company's filings with the Securities and Exchange Commission.

This presentation and the forward-looking statements contained therein and in management's commentary speak only as of March 13th, 2019. Except as otherwise required by applicable laws, the Company undertakes no obligation to publicly update or revise any forward-looking or other statements included in this Presentation or management's commentary, whether as a result of new information, future events, changed circumstances or any other reason.

## The Cracker Barrel brand delivers a rich experience

- Founded in 1969
- Restaurant and retail store
- 659 locations in 45 states
- Breakfast, lunch, and dinner


## Our Brand Promise

## Sales by Daypart



Cracker Barrel provides a friendly home-away-from-home in our old country store and restaurant. Our guests are cared for like family while relaxing and enjoying real home-style food and shopping that's surprisingly unique, genuinely fun, and reminiscent of America's country heritage...
all at a fair price.

## Cracker Barrel creates a world filled with hospitality and charm




## Delivering the Cracker Barrel guest experience is complex

Our typical store...

- Serves approximately 1,000 guests a day
- Employs over 100 people
- Is open 114 hours a week, 364 days per year
- Offers a broad menu including breakfast all-day and lunch/dinner options after 11:00 a.m.
- Scratch cooking from fresh ingredients
- \$4.5+ million dollar store
- $80 \%$ restaurant
- $20 \%$ retail consisting of 4,100 SKU's per store
...and we have 659 stores with 70,000+ employees


Everyday value is a key differentiator, and we will continue to provide guests variety through our core and seasonal menu offerings, as we seek to become a leading destination for craveable signature comfort food


## We're excited about our new Signature Fried Chicken platform


 Sideme

We continue to build our off-premise program, which is one of our biggest opportunities for topline growth


As a percent of sales, off-premise increased approximately 200 basis points in the second quarter compared to the prior year

We're targeting growing off-premise to $10 \%$ of our total restaurant sales in fiscal 2020


## Retail is integral to the Cracker Barrel experience and it differentiates

 our brandOur typical store...

- Offers a wide assortment including decorative and functional items such as rocking chairs, seasonal gifts, apparel, toys, and branded food
- Has approximately 2,100 square feet of retail selling space
- Generates approximately $20 \%$ of total revenue
- Approximately $\$ 434$ per square foot
- Our largest retail category is Apparel and Accessories at $30 \%$ of total retail sales


Technology will serve an important role in furthering an improved guest and employee experience and in delivering continued business model improvements
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## We continue to expand our footprint in both core markets and west coast



Fiscal 2019 Openings
Sacramento, CA
Belton, MO
Medford, OR
Hewitt, TX
Wichita, KS
Bend, OR
Santa Maria, CA
Rialto, CA (5/2019)

## Our sales performance has outperformed the restaurant industry over the

 long term

## We have continued to grow earnings per share




OLD COUNTRY STORE

## Thank you for your interest.

## Reconciliation of GAAP basis operating results to adjusted non-GAAP operating results

(\$000s except EPS)

Store operating incom General and administrative expense
Operating income
Interest Expense
Pretax income
Provision for income taxes
Net income

Earning per share - Basic
Earning per share - Diluted
(\$000s except EPS)

| As Reported | $\begin{aligned} & \text { Adjust } \\ & \text { (1), (2) } \end{aligned}$ | 53rd week | As Adjusted |
| :---: | :---: | :---: | :---: |
| 337,146 | - | $(11,093)$ | 326,053 |
| 146,171 | $(6,863)$ | $(1,370)$ | 137,938 |
| 190,975 | 6,863 | $(9,723)$ | 188,115 |
| 44,687 | - | (811) | 43,876 |
| 146,288 | 6,863 | $(8,912)$ | 144,239 |
| 43,207 | 2,027 | $(2,632)$ | 42,602 |
| \$ 103,081 | \$ 4,836 | \$ (6,280) | \$ 101,637 |
| \$ 4.47 | 0.21 | \$ (0.27) | 4.41 |
| \$ 4.40 | \$ 0.21 | (0.27) | 4.34 |

Twelve Months ended July 31, 2015
As Reported Adjust As Adjusted
(3), (4)

Store operating income
General and administrative expense
Operating income
Interest Expense
Pretax income
Provision for income taxes Net income

Earning per share - Basic Earning per share - Diluted

| 402,424 | - | 402,424 |
| ---: | :---: | ---: |
| 147,544 | $(3,519)$ | 144,025 |
| 254,880 | 3,519 | 258,399 |
| 16,679 | - | 16,679 |
| 238,201 | 3,519 | 241,720 |
| 74,298 | 3,417 | 77,715 |
| $\$ 163,903$ | $\$ 102$ | $\$ 164,005$ |

$\begin{array}{llllll}\$ & 6.85 & \$ & 0.01 & \$ & 6.86 \\ \$ & 6.82 & \$ & - & \$ & 6.82\end{array}$

Twelve months ended August 2, 2013 As Reported Adjust As Adjusted (1), (2), (3)

|  | 344,786 | - | 344,786 |
| ---: | ---: | :---: | ---: |
| 143,262 | $(5,634)$ | 137,628 |  |
| 201,524 | 5,634 | 207,158 |  |
| 35,742 | - | 35,742 |  |
|  | 165,782 | 5,634 | 171,416 |
| 48,517 | 3,847 | 52,364 |  |
|  |  | 117,265 | $\$ 1,787$ |$\$$| 119,052 |
| :--- |

Twelve Months ended July 29, 2016 As Reported Adjust As Adjusted (3), (5)

| 423,453 | - | 423,453 |
| ---: | :---: | ---: |
| 142,982 | - | 142,982 |
| 280,471 | - | 280,471 |
| 14,052 | - | 14,052 |
| 266,419 | - | 266,419 |
| 77,120 | 7,604 | 84,724 |
| $\$ 189,299$ | $\$(7,604)$ | $\$ 181,695$ |

$\begin{array}{llllll}\$ & 7.91 & \$ & (0.32) & \$ & 7.59 \\ \$ & 7.86 & \$ & (0.31) & \$ & 7.55\end{array}$

Twelve months ended August 1, 2014 As Reported Adjust As Adjusted (1)

| 337,793 | - | 337,793 |
| ---: | :---: | ---: |
| 129,387 | $(4,313)$ | 125,074 |
| 208,406 | 4,313 | 212,719 |
| 17,557 | - | 17,557 |
| 190,849 | 4,313 | 195,162 |
| 58,721 | 1,327 | 60,048 |
| $\$ 132,128$ | $\$$ | 2,986 |


| $\$$ | 5.55 | $\$$ | 0.13 | $\$$ | 5.68 |
| :--- | :--- | :--- | :--- | :--- | :--- |
| $\$$ | 5.51 | $\$$ | 0.12 | $\$$ | 5.63 |



> (6)

| 437,348 |  | $(13,309)$ | 424,039 |
| ---: | ---: | ---: | ---: |
| 143,756 |  | $(2,071)$ | 141,685 |
| 293,592 |  | $(11,238)$ | 282,354 |
| 15,169 |  | $(323)$ | 14,846 |
| 278,423 |  | $(10,915)$ | 267,508 |
| 30,803 | 25,596 | $(2,383)$ | 54,016 |
| $\$ 247,620$ | $\$(25,596)$ | $\$$ | $(8,532)$ |
|  | $\$ 213,492$ |  |  |


| $\$$ | 10.31 | $\$$ | $(1.06)$ | $\$$ | $(0.36)$ | $\$$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $\$$ | 10.29 | $\$$ | $(1.06)$ | $\$$ | $(0.36) \$$ | 8.87 |

(1) Charges and tax effects of proxy contest(s) or special meeting of shareholders
(2) Severance, other charges and tax effects related to organizational changes
(3) Provision for taxes adjusted to exclude the prior year favorable effect of the retroactive reinstatment of the Work Opportunity Tax Credit.
(4) Accrued liability and tax effects related to the settlement of the Fair Labor Standards Act litigation.
(5) Provision for income taxes adjusted for reversal of certain provisions for uncertain tax positions.
(6) One-time non-cash revaluation of net deferred tax liability

